

Customer Ref:

Customer Name:

Customer Address:

Email:

Telephone:



ARRIVA

a **DB** company

Arriva Midlands
Delta Way
Cannock
WS11 0XB

Tel: 0344 800 4411

ZONE REQUIRED:

Frequency: **MONTHLY**

Payment Date: (Tick appropriate box) 1st 15th

DD Start Date MM/YY:
(must be at least 14 days from today)

(Please complete your details, sign the Direct Debit Instruction and return to the address above)

Instruction to your Bank or Building Society to pay by Direct Debit



Name(s) of Account Holder(s)

Service User Number:

4	4	2	3	5	7
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Bank/Building Society Account Number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Reference:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Bank/Building Society Sort Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Instruction to pay your bank or Building Society
Please pay **Eazy Collect Re Arriva** from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with **Eazy Collect Re Arriva** and, if so, details will be passed electronically to my Bank or Building Society.

Name of your Bank or Building Society

Account Holder(s) Signature(s)

Address of your Bank/Building Society

Date:

THE DIRECT DEBIT GUARANTEE



- This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Eazy Collect Re Arriva will notify you 10 days in advance of your account being debited or as otherwise agreed. Eazy Collect Re Arriva to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by either Eazy Collect Re Arriva or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back to Eazy Collect Re Arriva asks you to.
- You can cancel your Direct Debit at any time simply by contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.