

Customer Ref:

Customer Name:

Customer Address:

Email:

Telephone:

1st Direct Debit Amount

Subsequent Direct Debit Amount

Payment Date: (Tick appropriate box)

1st

15th

DD Start Date MM/YY: (Must be at least 14 days from today)

Frequency:

(Please complete your details, sign the Direct Debit Instruction and return to Prison Phone Ltd at the address above or scan and send via email)



Eazy Collect Re P Phone Ltd. 1 Tebbit Mews,
Winchcombe Street, Cheltenham, Glos. GL52 2NF
<http://www.eazycollect.co.uk>

Instruction to your Bank or Building Society to pay by Direct Debit



Name (s) of Account Holder (s)

Bank / Building Society Account Number

Bank Sort Code

Name of your Bank or Building Society

Address of your Bank or Building Society

Service User Number:

Reference

Instruction to your Bank or Building Society

Please pay Eazy Collect Re P Phone Ltd from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Eazy Collect Re P Phone Ltd and, if so, details will be passed electronically to my Bank or Building Society.

Account Holder (s) Signature (s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some type of accounts

This Guarantee should be detached and retained by the payer

THE DIRECT DEBIT GUARANTEE



- * This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- * If there are any changes to the amount, date or frequency of your Direct Debit, Eazy Collect Re P Phone Ltd will notify you 10 days in advance of your account being debited or as otherwise agreed. If you request Eazy Collect Services Re P Phone Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- * If an error is made in the payment of your Direct Debit by either Eazy Collect Re P Phone Ltd or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when Eazy Collect Re P Phone Ltd asks you to.
- * You can cancel your Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.